



An Absolute Joy to Work With.



Problem

Long standing, intermittent issue which resulted in our ColdFusion server to take an abnormally long time to respond.

Solution

Used FusionReactor server monitoring to capture system metrics and determine exactly what was happening on our servers and applied suggestions from David Stockton, who is one of the top ColdFusion consultants from Intergral – makers of FusionReactor.

Benefits

- Rapid identification and complete removal of our issue
- Dramatically improved web performance
- Our servers are now completely stable

“The consultants at Intergral are true professionals and absolutely know their stuff!”

David Van Sweden,
GVSU Network Systems
Engineer

Intergral dramatically improved GVSU’s web performance and overall stability.

“I am not sure if I can truly express how grateful I am for the help we have received. We had been having fairly significant difficulties for the last two months, and had received no help from the primary vendors involved. I stumbled upon Intergral and within about two weeks of my first contact with them we have been able to stabilize our web environment.”

David Van Sweden, Network Systems Engineer, of Grand Valley State University

Unique Problem

I think we are one of the few organizations on the planet that runs CF applications on an AIX setup. At the start of the year something changed on our servers and we began experiencing intermittent server delays. For example, sometimes the server would take 15-60 seconds to respond. Since the issue was intermittent we were unable to replicate the situation to troubleshoot it.

Solid Suggestions

After two months of pain and suffering and going through 3 vendors with no results, I stumbled upon Intergral and contacted them. Intergral was the first vendor to understand our environment and to give good advice, instead of pointing fingers elsewhere. They quickly identified the issue and offered solid suggestions. It was refreshing to hear “we see an issue – let’s try this and this” and to see our situation improving. I was so impressed with the time, effort and willingness to dig into the problem. This is something we hadn’t experienced with other vendors.

Improved Situation

After applying the advice from Intergral, our servers are now in great shape. Also by noting where and what the consultant looked at, I now have a much better understanding on how to manage my server and how to look for potential problems in the future. It was an absolute joy working with Intergral; I have no hesitation recommending them.